

LOS ANGELES CITYRIDE PROGRAM

- City of Los Angeles Cityride program applications are available. For program information, from any area code, call 808-7433

LOS ANGELES COUNTY ACCESS

- Available only to individuals with disabilities who cannot use the regular bus system
- Provides transportation for longer trips, anywhere in Los Angeles County
- Call (800) 827-0829 for an application and interview
- Costs \$1.80-\$2.70 each way. Riders may pay cash or use Access Services scrip
- For information, contact ACCESS Services directly



Independent Transportation Network (I.T.N)

ITN is a membership program for seniors and persons with disabling visual problems who can no longer drive. Trained volunteers drive and escort members by car to appointments of all types within service area: Culver City, Palms, Mar Vista, Venice, West LA, Santa Monica, Brentwood, and Pacific Palisades. Rides are available 24 hours per day/seven days a week.

Call (310) 451-1343

for more membership and fee information.

CULVER CITY BUS

- General information regarding fares, service schedules and accessibility, call (310) 253-6500
- Automated 24-hour schedule information, call (310) 253-6510

TAP (Transit Access Pass)

A **TAP** card is a fare card that you can use month after month. The durable plastic card contains a smart chip that allows you to buy and electronically load Culver City Bus and Metro passes, participating regional and local transit line passes, electronic cash, or any combination of the three. You may purchase or reload cash value to your TAP card at :

Culver City Transportation Department
4343 Duquesne Avenue
Culver City, California 90232
Mon—Fri 7:30 a.m.—5:30 p.m.

A TAP card costs two dollars (\$2) plus any cash value that you add to the card. Valid on Culver City Bus and Metro bus and rail. However, Metro monthly passes can only be loaded at identified METRO Vendors.

Continental Currency Services, Inc
10716 West Washington Blvd
Culver City, CA 90232
(310) 204-2115



West Los Angeles Community College
9000 Overland Ave
Culver City, CA 90230
(213) 438-6149

TAP Applications are available at the Senior Center

Senior & Social Services Division Services

AARP Driver Safety Program
(310) 253-6757-Message Line

Computer Classes
Tu/Thu 10-2pm
(310) 253-6720

Dial-A-Ride Program
(310) 253-6729

Disability Services
(310) 253-6729

Volunteer Program
(310) 253-6704

Senior Nutrition Program
(310) 253-6712

Senior Programming
(310) 253-6715

Information & Referral
(310) 253-6729

Spanish Info Line
(310) 253-6739

Tax Message line –Seasonal
(310) 253-6742

Trip Office (M/W/F 10-1)
(310) 253-6708

General Information (310) 253-6700

Culver CITY

SENIOR & SOCIAL SERVICES DIVISION

TRANSPORTATION



PARKS, RECREATION AND COMMUNITY SERVICES DEPARTMENT

**4095 Overland Avenue
Culver City, CA 90232**

Phone: (310) 253-6729

FAX: (310) 253-6711

www.culvercity.org/Government/PRCS/SeniorServices.aspx

Senior & Social Services Mission Statement

The Senior & Social Services Division, a multi-service agency housed at the Culver city Senior Center, provides a variety of educational, recreational and social services that meet the needs and interests of seniors, residents with disabilities and members of the general community. The numerous programs and services offered provide access to information and support as well as opportunities for participation in activities that lead to personal growth and enrichment.

Culver City Senior & Social Services Division offers several transportation opportunities to residents of Culver City and designated areas of Los Angeles County. For more information, contact: Darren Uhl, Disability Services Specialist (310) 253-6729 or darren.uhl@culvercity.org



DIAL-A-RIDE PROGRAM

For Culver City Residents 18 and older:

Culver City Dial-A-Ride van service is provided for qualified individuals who are transportationally disabled (*unable to drive or use the public transportation system*). Participants must be Culver City residents as defined by our Geographic Information System (GIS) and are required to complete a Paratransit Physician Authorization Form. Forms are available at the Senior Center or online at: http://www.culvercity.org/senior/sr_disab_transp.

Program Information:

- All potential participants must be reviewed and approved by staff prior to participation
- Vans provide curbside service from 8:30 a.m. to 4:10 p.m., Monday – Friday within Culver City limits. Door-to-door service is available upon request.
- Suggested donation of \$0.50 each way. (*For your convenience, a \$10 prepaid card can be purchased*).
- Dial-A-Ride passes may be purchased at the Senior Center Business Desk, Monday through Friday, 9:00 a.m.-4:00 p.m.

PUBLIC TRANSIT INFORMATION

- Senior & Social Services Program to teach the use of public transit to new users
- Thursday's, 11:00 a.m.-12:30 p.m. in the Senior Center lobby.
- Planned outings with guides.

TAXI COUPON PROGRAM

- 7 coupon books per month.
- Each book costs \$2.00 and represents \$10.00 worth of coupons.

Coupons never expire.

- Taxi drivers are required to accept a maximum of \$8.00 in taxi coupons per trip. If the fare exceeds the \$8.00 coupon limit, the balance of the fare must be paid by the rider.
- Tips for taxi drivers are the responsibility of the rider
- Taxi coupons are available for purchase from 9:00 a.m. to 4:00 p.m., Monday through Friday and Weekends 12 noon—4 p.m.
- Participants who do not purchase coupons within a 12 month period are deleted from the program
- Taxi wait time is 15-30 minutes on most calls, depending on traffic conditions.
- Wheelchair accessible vans available but require advance notice. Vans may be reserved 24 hours in advance for round trips. Pick-up time can take up to 45 minutes.
- Drivers are allowed to assist customers but may not physically move them.
- All trips must originate or end in either Culver City or County Areas Identified below.

Culver City Residents

- Culver City residents of all ages are eligible
- Proof of residency
- Participants must have a Physician Authorization Form on file completed by their doctor verifying that the applicant cannot drive or ride a public bus due to illness or disability
- All potential participants will be reviewed and approved by staff.

County Residents within View Park, Windsor Hills, or Ladera Heights

- Proof of residency
- County residents under 60 years of age must submit a completed Physician Authorization Form verifying that the applicant cannot drive or ride a public bus due to illness or disability
- Residents over 60 years old do not require doctor verification.

TAXI COMPLAINT PROCEDURE

Should a situation arise that requires the filing of a formal complaint, please follow this course of action:

- Note phone number of taxi company contacted.
- Date and time taxi company was called.
- Pick-up address.
- Note 3 or 4 digit number of the cab involved in the complaint (this information may be on the outside or inside of the cab).
- Contact Culver City Senior Center (310) 253-6729 for proper handling of the Complaint.

TAXI RATES

- \$2.65 for the first 1/9 of a mile
- \$.30 for each additional 1/9 of a mile, and
- \$.30 for each additional 37 seconds of waiting time and/or traffic delays

Rates may change and or differ from what we have listed. It's always best to call and find out the current rates.

TAXI COMPANIES

- Beverly Hills Cab Company
1-800-273-6611
(310) 273-6611
- Culver City Yellow Cab
1-800-600-0005
(310) 838-2121
- Independent Cab
1-800-521 TAXI (8294)
(310) 659-8294
- United Taxi of the South-West
1-800-822-8294
(310) 821-1000

Ride Safe, Arrive Safe