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Culver CITY
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The Culver City Senior Center
PARATRANSIT ~ *Van Service* Program

City of Culver City Paratransit Program provides services to qualified individuals that are transportationally disabled (unable to drive or use public transportation system). Lift van services are provided to Culver City residents within Culver City, City limits. **Culver City limits have been defined by the Geographic Information System (GIS).** Participants are required to submit a completed and signed "Physician's Authorization Form", which can be picked up at the Senior Center Business Desk or can be found on the City website:**http://www.culvercity.org/senior/sr_disab_transp**
The Paratransit Van Service is a shared ride service, which operates on a very tight schedule, so please plan accordingly.

1. Van Service is provided Monday through Friday from 7:30 a.m. to 4:00 p.m.
   - Van Service is unavailable on weekends and the following holidays:

New Year's Day	*Labor Day*
Martin Luther King Day	*Thanksgiving Day and the Friday after*
Memorial Day	*Christmas Day*
Independence Day	

2. Participants are required to make reservations 24-hour in advance by calling **310.253.6730** (Van Drivers Office)
3. When leaving a message please speak clearly and slowly leave your full name, phone number, pick up address, desired pick up time, destination, and desired return time if needed
4. If you require same day service, please call **310.253.6700** between 9:00 a.m. and 3:30 p.m.
5. Calls for same day service will only be provided if the van schedule permits it
6. All participants and their caregivers are encouraged to make a suggested Donation of $.50 per ride
7. Participants are strongly encouraged to schedule their Grocery Shopping on Thursdays
8. It's the primary responsibility of the van driver to provide excellent guest services and safely transport participants
9. When requested, Van Drivers will carry light groceries and belongings; heavy items will not be carried
10. Van Drivers will only carry the items into your residence if directed
11. When requested, Van Drivers will assist you to get on and off the van, but are not authorized to lift you
12. Once a participant is dropped off, the Van Driver is not authorized to wait and will return at the identified time.