

Culver CITY

PARKS, RECREATION & COMMUNITY SERVICES DEPARTMENT

4095 OVERLAND AVENUE, CULVER CITY, CALIFORNIA 90232

SENIOR AND SOCIAL SERVICES DIVISION

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TAXI COUPON PROGRAM

Culver City Residents

- Proof of Culver City residency, Culver City limits have been defined by the Geographic Information System (GIS)
- Participants must have a Senior Center Paratransit Physician's Authorization Form on file
- Culver City residents of all ages are eligible

County Residents within View Park, Windsor Hills and Ladera Heights

This service is financed through funds provided by the County of Los Angeles

- Proof of residency
- County residents under 60 years of age must have a Senior Center Paratransit Physician's Authorization for on file
- Residents over **60 years old do not require** Senior Center Paratransit Physician's Authorization

GENERAL INFORMATION

- Taxi coupons are available from 9:00 a.m. to 4:00 p.m., Monday through Friday (excluding holidays and weekends)
- Approved clients may purchase up to 5 coupon books per month
- Each coupon book costs \$2.00 but represents \$10.00 worth
- Taxi drivers are obligated to accept a maximum of \$8.00 in taxi coupons per trip. If the fare exceeds the \$8.00 coupon limit, the balance of the fare must be paid in cash by the rider
- Coupons never expire
- Tips for taxi drivers are the responsibility of the rider
- All ages are eligible with verification of age and need
- Participants who do not purchase coupons within a 12 month period will be removed from the program and will need to re-register with the program to purchase coupons
- Taxi wait time is approximately 15-30 minutes (Depending on Taxi Company)
- Wheelchair accessible vans available but require advance notice. Taxi-vans maybe reserved 24 hours in advance. Pick-up time can take up to 45 minutes
- Drivers are allowed to assist customers but may not physically move them
- All trips must originate or end in either Culver City or specified County Areas: View Park, Windsor Hills & Ladera Heights

TAXI COMPLAINT PROCEDURE

Should a situation arise that requires the filing of a formal complaint, please follow this course of action:

- Note phone number & name of taxi company contacted
- Date and time taxi company was called
- Pick-up address
- Note 3 or 4 digit number of the cab involved in the complaint (this information may be on the outside or inside of the cab)
- Contact Culver City Senior Center 1-310-253-6700 for proper handling of the complaint

TAXI RATES

- \$2.65 for the first 1/9 of a mile
- \$.30 for each additional 1/9 of a mile
- \$.30 for each additional 37 seconds of waiting time and/or traffic delays

TAXI COMPANIES

Beverly Hills Cab Company

1-800-273-6611

1-310-273-6611

Culver City Yellow Cab

1-800-600-0005

1-310-838-2121

Independent Cab

1-800-521 TAXI (8294)

1-310-659-8294

United Taxi of the South-West

1-800-822-8294

1-310-821-1000