

## LA's Community Clinics & Health Centers

64 Organizations • 350+ Sites • 1.7 million patients



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### Priorities: 2020

- ***Integration:*** Health Centers must continue to be at the forefront of reform efforts, and are in a unique position to serve as the health home and care **integrator** for patients to ensure **quality care** and **outcomes**.
- ***Innovation:*** Health Centers must continue to focus on improving and advancing **patient experience** and engagement, **financial stability**, **data quality** and utilization, **workforce**, leadership and board development, and **operational practices**.
- ***Value:*** Health Centers are operating in a new and more competitive marketplace. They will need to demonstrate their competitive edge or return on investment to potential **workers**, **patients** and **partners**.

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### Promote Economic Growth\*

- Health Services generate **\$141 billion** in annual economic output in the Los Angeles Basin.
- The Health Care industry is projected to grow by nearly **67,000 middle-skill jobs** between 2016 and 2021, with over **125,000 total job openings**.

### Demonstrate Excellence\*\*

- LA clinic treatment of patients with depression & diabetes **prevented 16,000 hospital visits** and **saved a local health plan \$136m**.
- LA clinics ranked **number one nationwide** on diabetes control in the federal Transforming Clinical Practices initiative.

\*Health Care Services in the Los Angeles Basin (Center for a Competitive Workforce, 2018)

\*\*L.A. Care Health Plan HITECH LA Department, 2019

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### **Provide Comprehensive Care**

- Medical
- Dental
- Behavioral Health

### **Respond to Community Needs**

- 51% consumer boards of directors
- Education & Activities
- Mitigating the Social Determinants of Health
- Partnerships with community agencies
- Enabling Services (e.g., legal, enrollment, care navigation)



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