

Culver **CITY**
Transportation Department

Mobility Planning • CityBus • CityShare • CityRide • CityFleet Services

Transportation Service Performance

FY 2023

Mobility, Traffic & Parking Subcommittee

8/24/2023

Our Services

CityBus

Fixed-route transit service includes 7 local routes and 1 rapid line that service Culver City and adjacent westside and Los Angeles communities.



CityRide

Demand-response transit services that include City-operated Dial-A-Ride service, the future microtransit pilot service and CityRide local service.



CityShare

Shared micro-mobility services that include City's e-scooter share pilot program and the future bike share program.



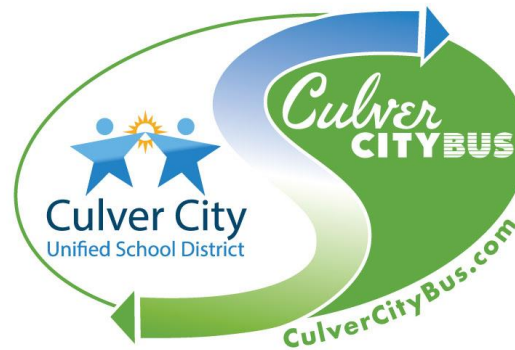
CityFleet

Responsible for maintenance, repair, and replacement of all transportation vehicles, facilities, and equipment for CityBus as well as all other Culver City vehicles.



Working Toward a Great Mobility Future

- ▶ Vision
 - ▶ Rethinking Mobility
 - ▶ Connecting Community
 - ▶ Enhancing Quality of Life
- ▶ Milestones
 - ▶ Celebrated 95 Years of Service on March 3rd, 2023
 - ▶ 3rd Year of GoPass Program (gopass@culvercity.org)



Current & Future Initiatives

- ▶ Enhancing Service
 - ▶ Exploring ways to increase recruitment for Front Line Workers
 - ▶ Targeting 100% service restoration in January service change
 - ▶ Comprehensive Mobility Service Analysis and Plan
 - ▶ Exploring Ambassador program



Current & Future Initiatives

- ▶ Technological Innovations
 - ▶ Technology Roadmap
 - ▶ Dial-a-Ride Software Implementation
 - ▶ Bus Lane Video Enforcement Pilot
 - ▶ Zero-Emission Master Plan



Current & Future Initiatives

- ▶ Shifting the Mobility Paradigm
 - ▶ Upcoming Microtransit Pilot
 - ▶ Jefferson Circulator
 - ▶ Metro Bike Share Partnership
 - ▶ Olympics Coordination
 - ▶ Transportation Demand Management Study
 - ▶ MOVE Culver City Downtown Reconfiguration & Upcoming Corridors



Thank you to our Riders!

- ▶ In Fiscal Year 2023....
- ▶ CityBus Riders kept **5,648,462 Vehicle Miles Traveled (VMT)** off the road by sharing a ride
- ▶ CityBus Riders saved **1,175 Metric Tons of CO2** by riding in our fleet powered with CNG and Electric Batteries
- ▶ CityBus Riders' impact is equivalent to the carbon absorption of **117,747 trees** over the course of 20 years!



SYSTEM PERFORMANCE SUMMARY

FY 2023

CityBus

2,670,842

Total Boardings

18%*

21.4

Rider per Revenue Hour

8.3%*

91.05%

On-time Performance

2.6%*

CityRide

3,949

Total Trips

5.1%*

CityShare

101,980

Total Trips

71%*

CityFleet

85.47%

Preventive Maintenance

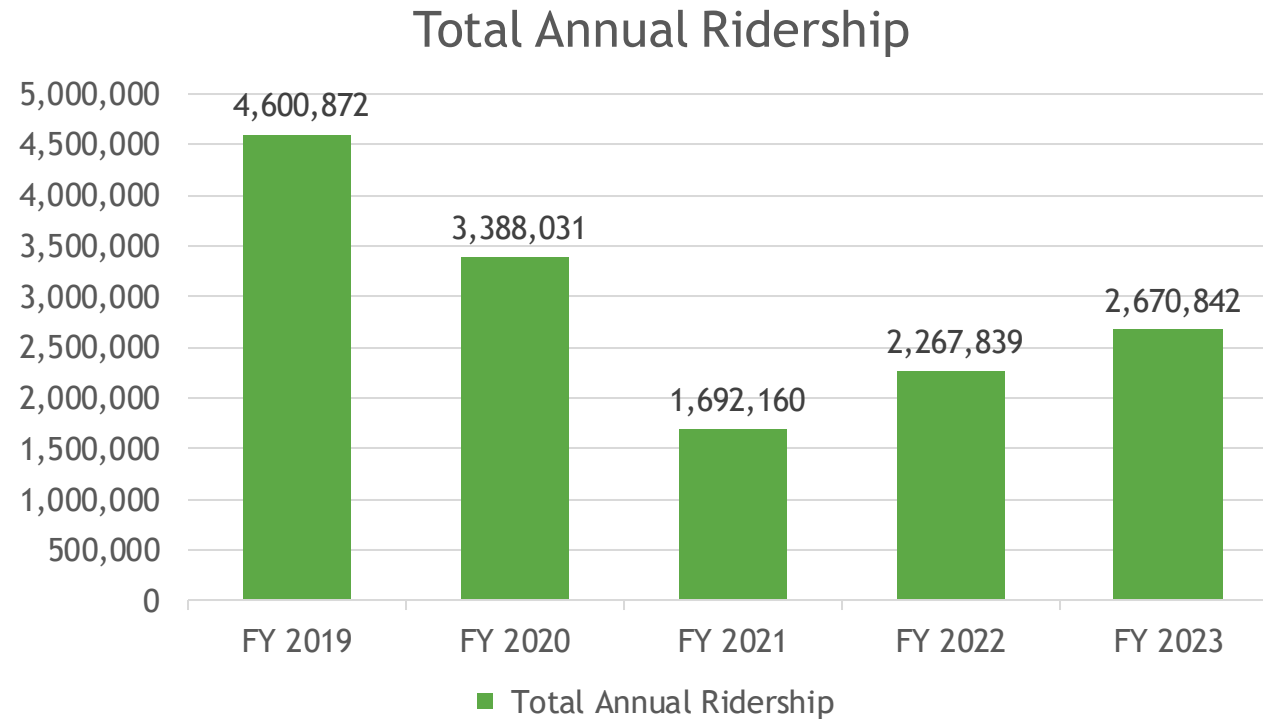
-3.09%*

72.09%

Labor Efficiency

0.75%*

CityBus Ridership



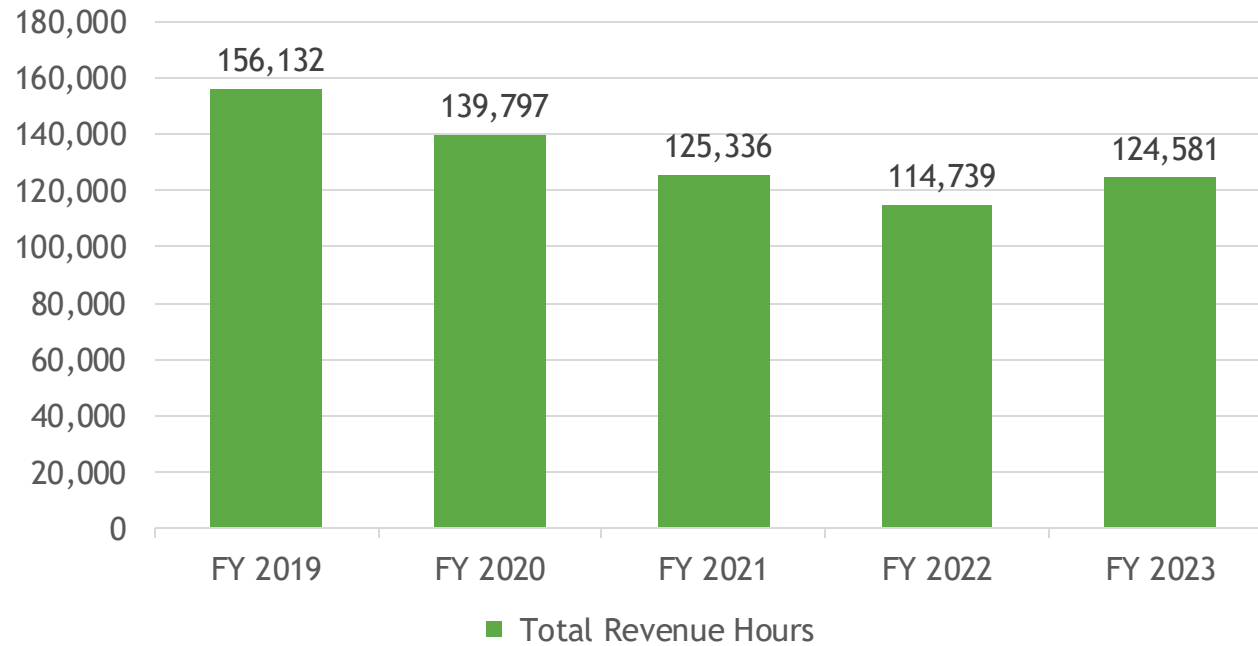
FY 2023:
2,670,842
% of Pre-Covid: **58%**

| Fiscal Year | Year-over-Year Growth |
|-------------|-----------------------|
| FY 2019 | Baseline |
| FY 2020 | -26% |
| FY 2021 | -50% |
| FY 2022 | +34% |
| FY 2023 | +18% |

CityBus Service Hours

FY 2023:
124,581
% of Pre-Covid: **80%**

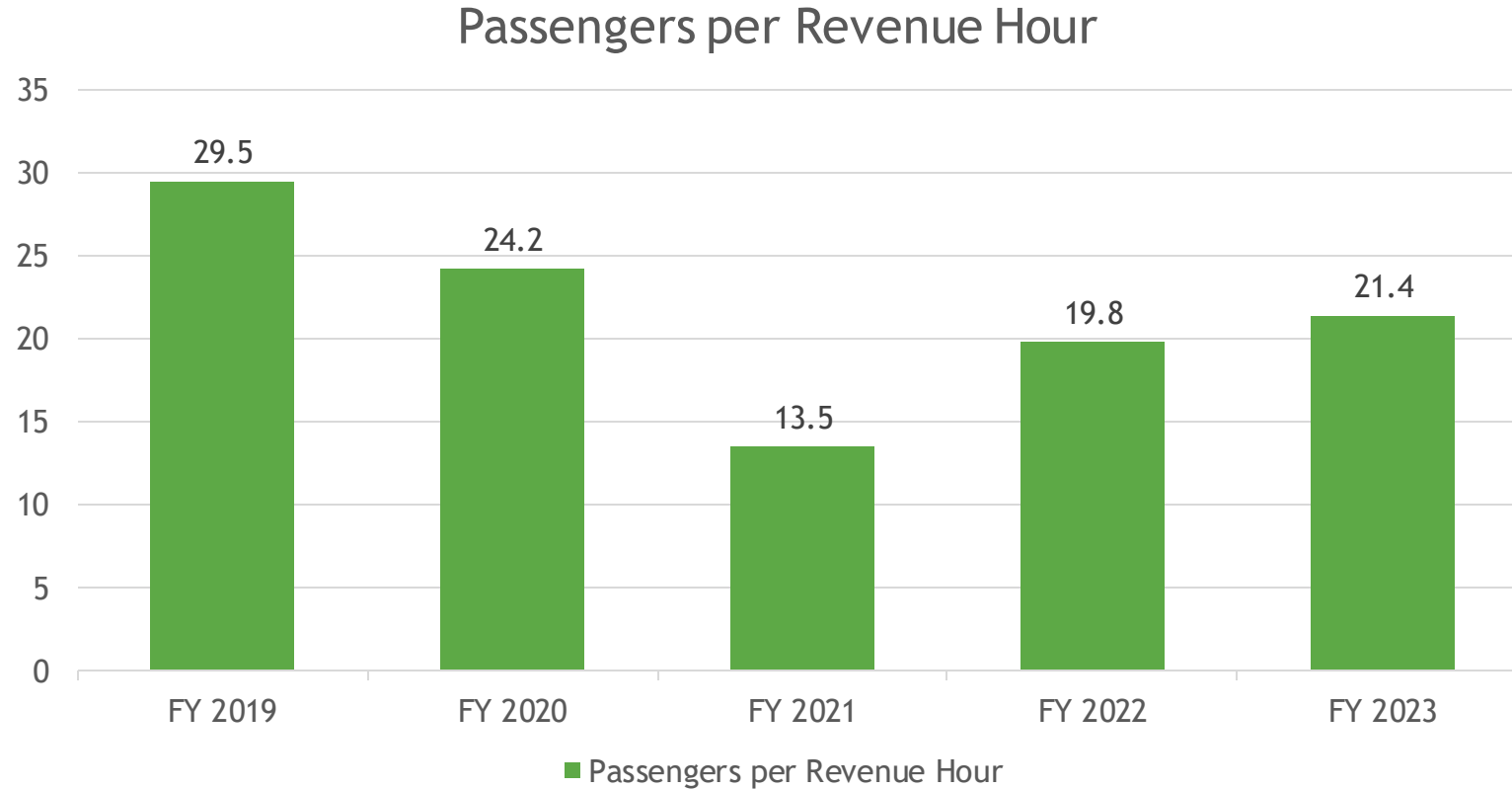
Total Revenue Hours



| Fiscal Year | Year-over-Year Growth |
|-------------|-----------------------|
| FY 2019 | Baseline |
| FY 2020 | -10% |
| FY 2021 | -10% |
| FY 2022 | -9% |
| FY 2023 | +9% |

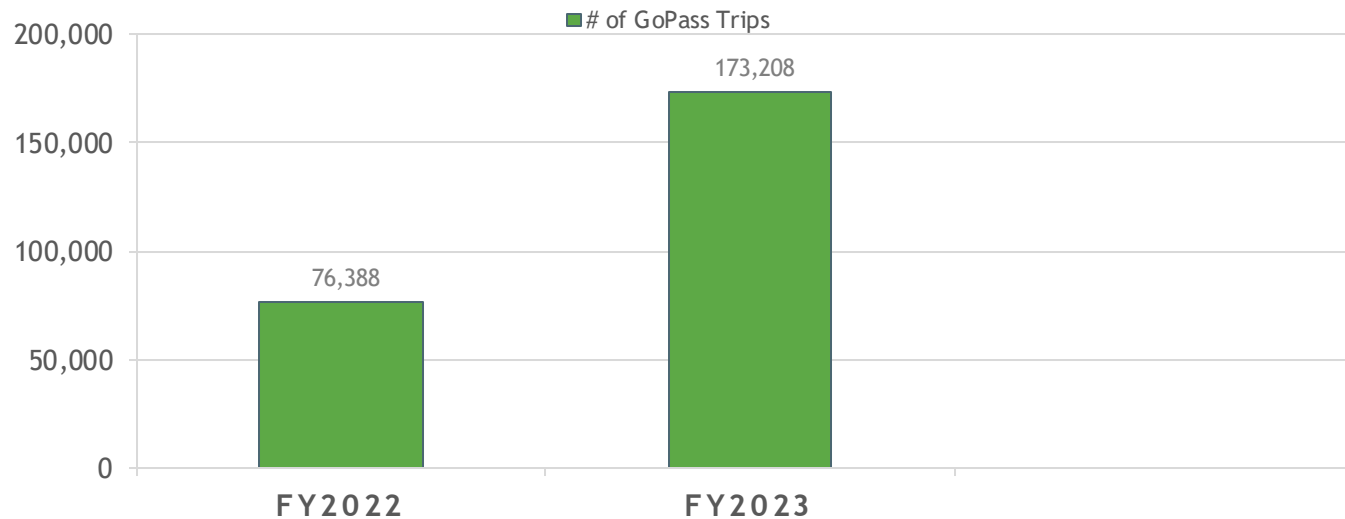
CityBus Productivity

FY 2023:
21.4
% of Pre-Covid: 73%



GoPass Program (CCUSD)

- ▶ 3rd Year of GoPass Program
- ▶ 1,012 GoPass TapCards handed out at CCUSD events this summer
- ▶ More information at gopass@culvercity.org

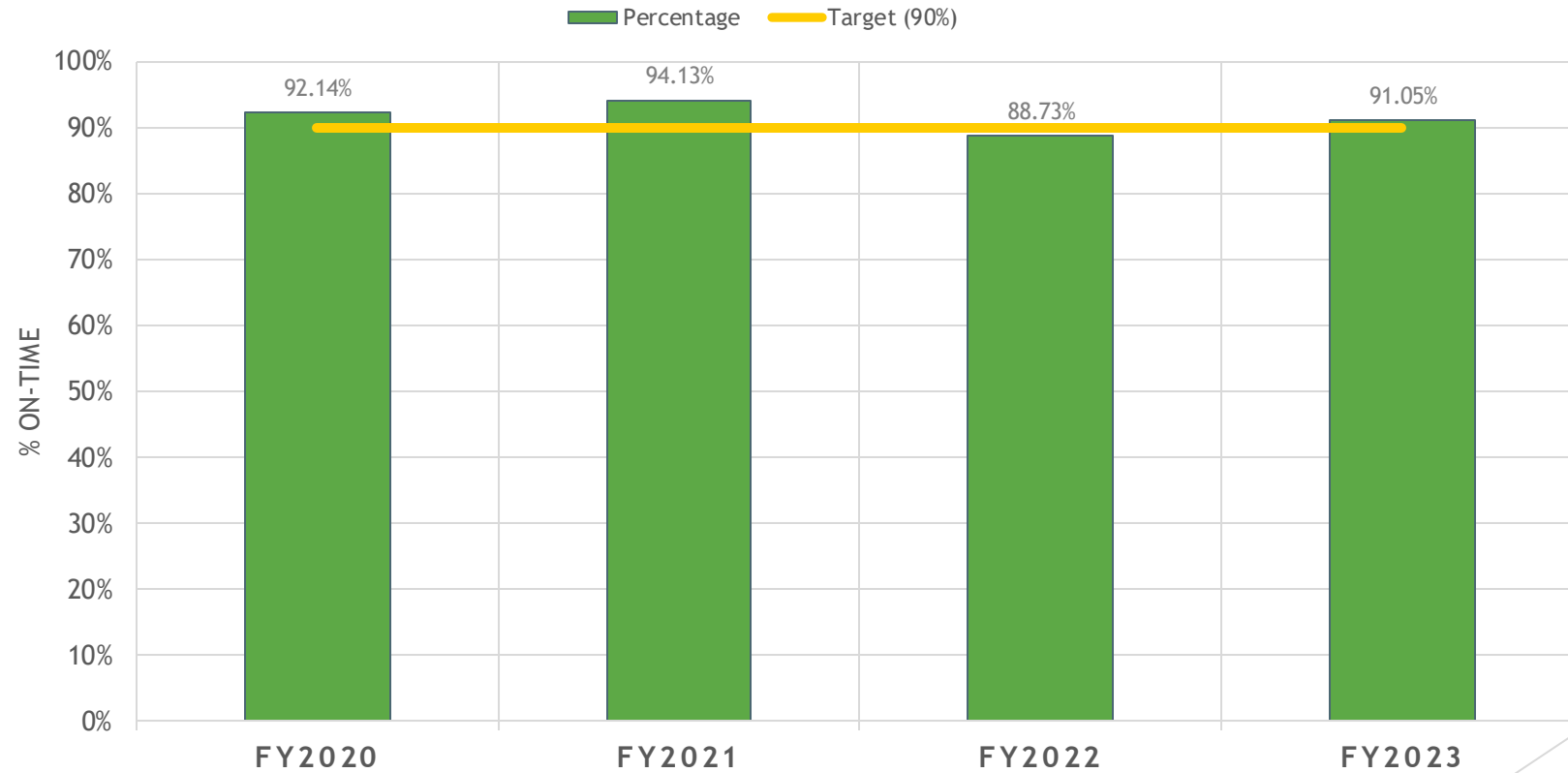


FY 2023:
173,208
Year-over-year: 126.75%



CityBus Operations

- ▶ Ontime Performance: % of buses that arrive/depart timepoints within 10 minutes of their scheduled time



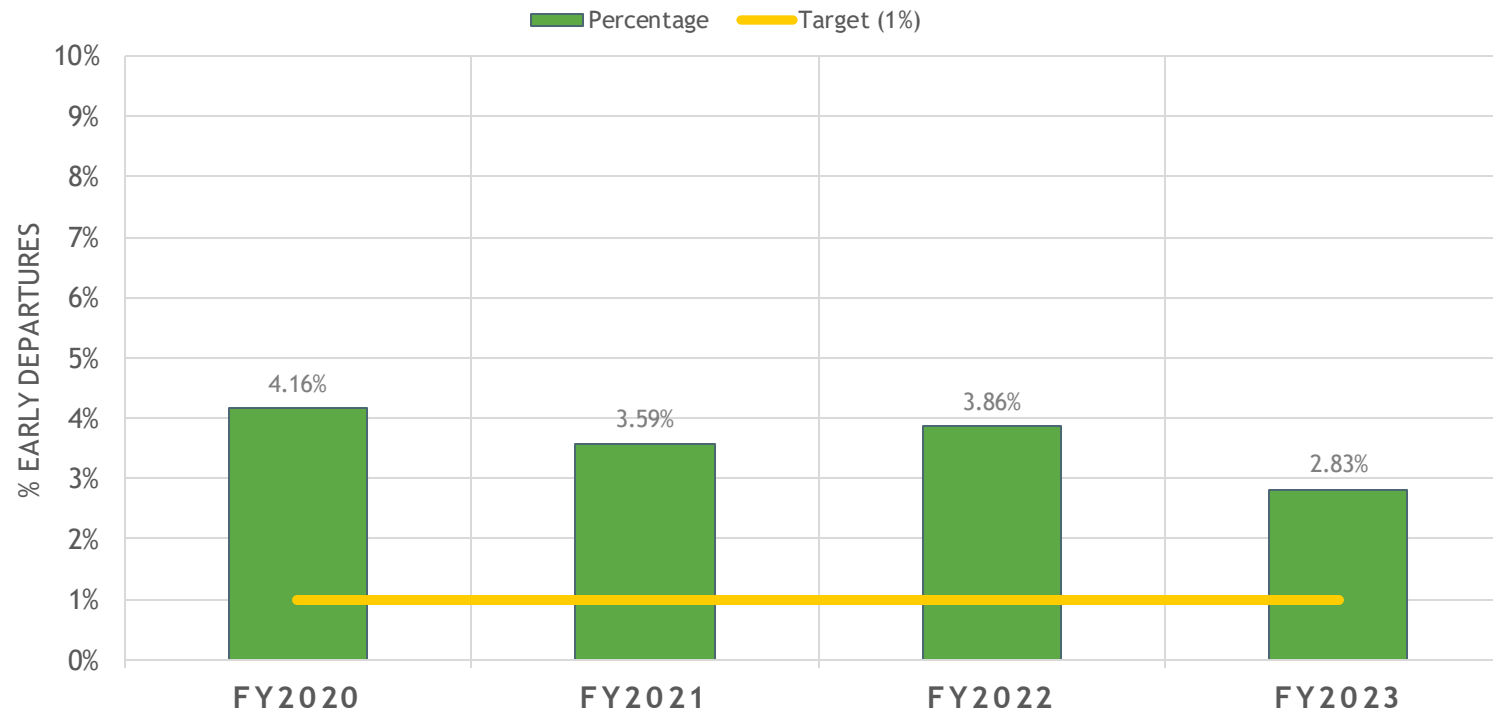
FY 2023:
91.05%
Year-over-year: 2.6%

CityBus Operations

- Early Departures: % of buses leaving timepoint before schedule time.

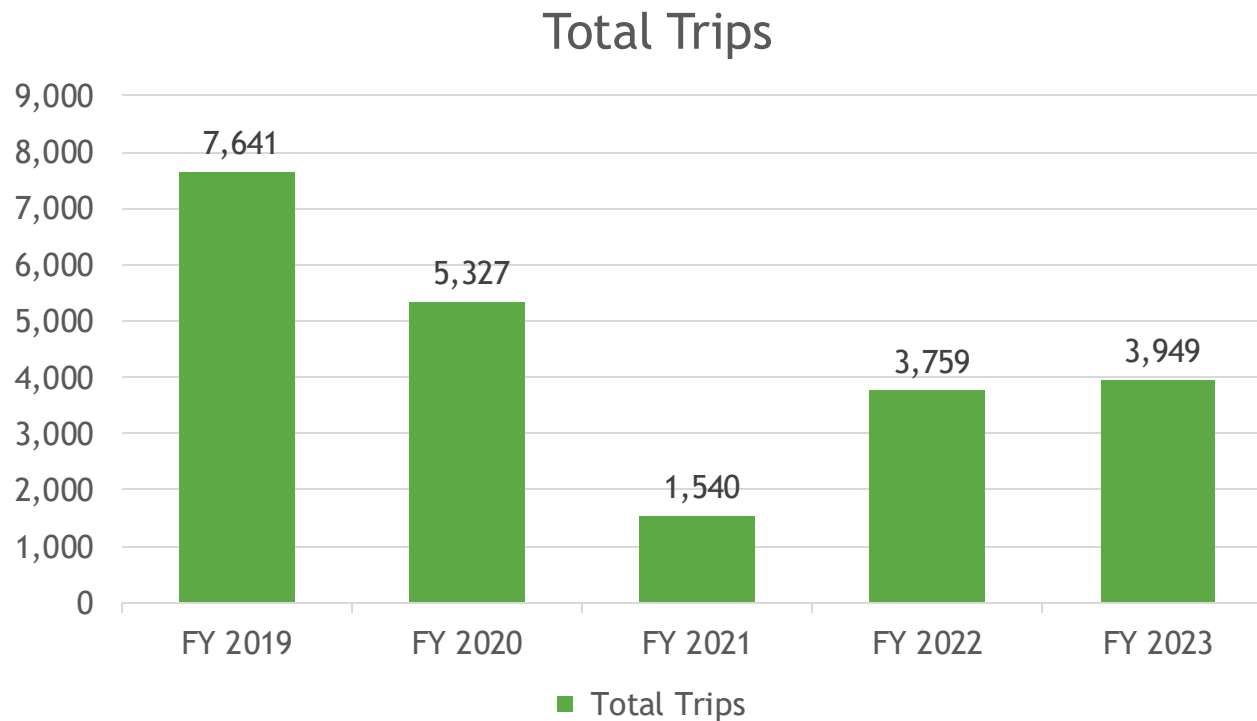
FY 2023:
2.83%

Year-over-year: -26.7%



Industry Standard = 2%

CityRide: Dial-A-Ride

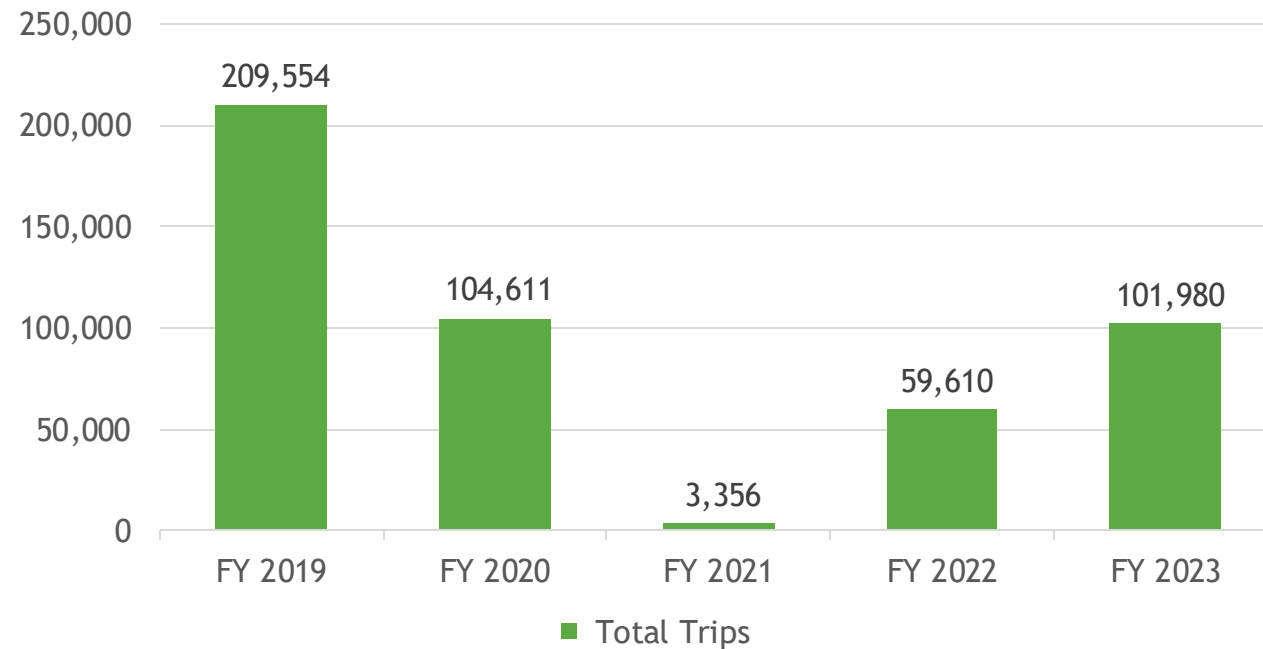


FY 2023:
3,949
Year-over-year: 5%

| Fiscal Year | Year-over-Year Growth |
|-------------|-----------------------|
| FY 2019 | Baseline |
| FY 2020 | -30% |
| FY 2021 | -71% |
| FY 2022 | +144% |
| FY 2023 | +5% |

CityShare: Micromobility

Total Trips

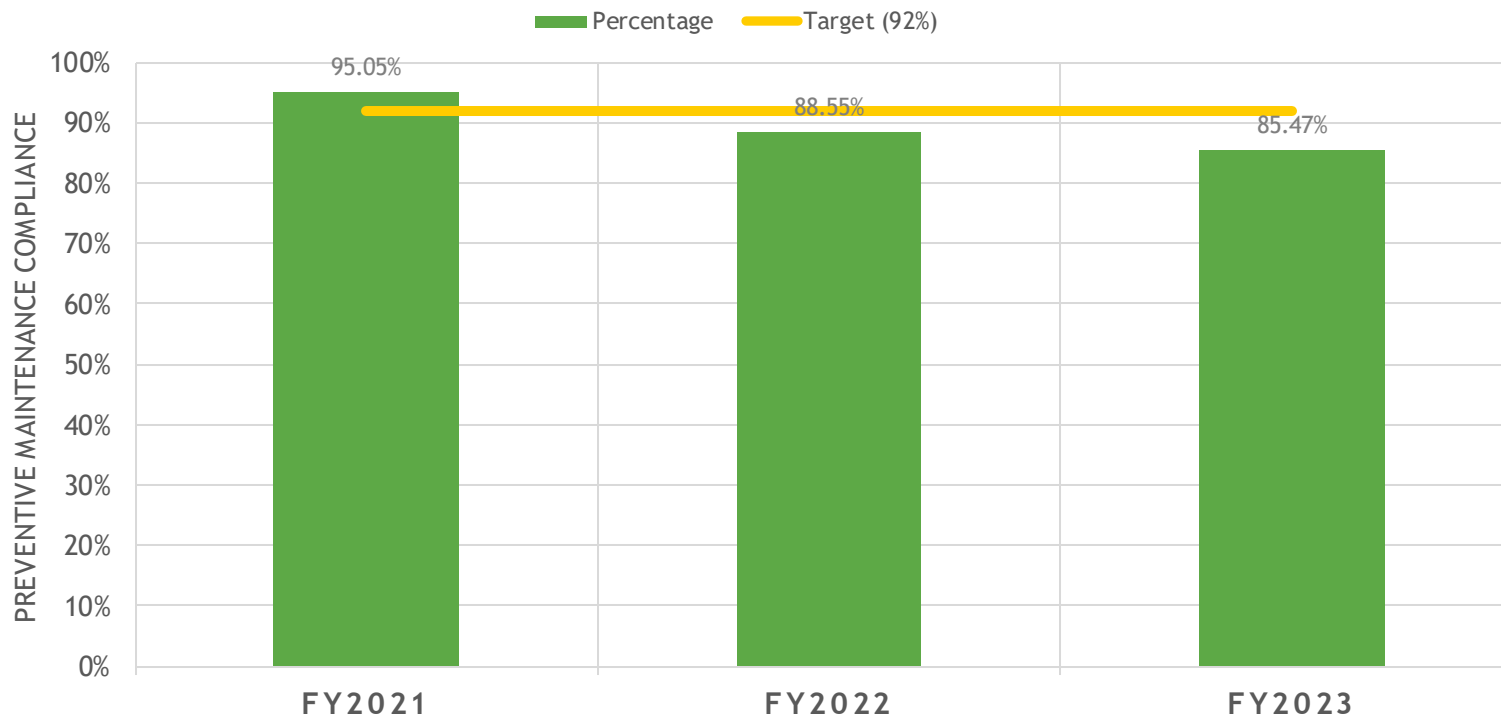


FY 2023:
101,980

| Fiscal Year | Year-over-Year Growth |
|-------------|-----------------------|
| FY 2019 | Baseline |
| FY 2020 | -50% |
| FY 2021 | -97% |
| FY 2022 | +1,676% |
| FY 2023 | +71% |

CityFleet

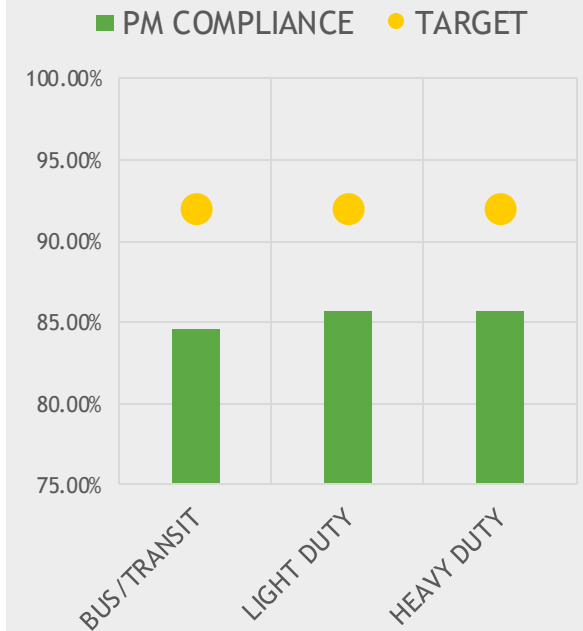
- ▶ Preventive Maintenance (PM) Compliance: % of PM conducted per manufacturer schedules



Industry-standard is 80%

FY 2023:
85.47%
Year-over-year: -3.09%

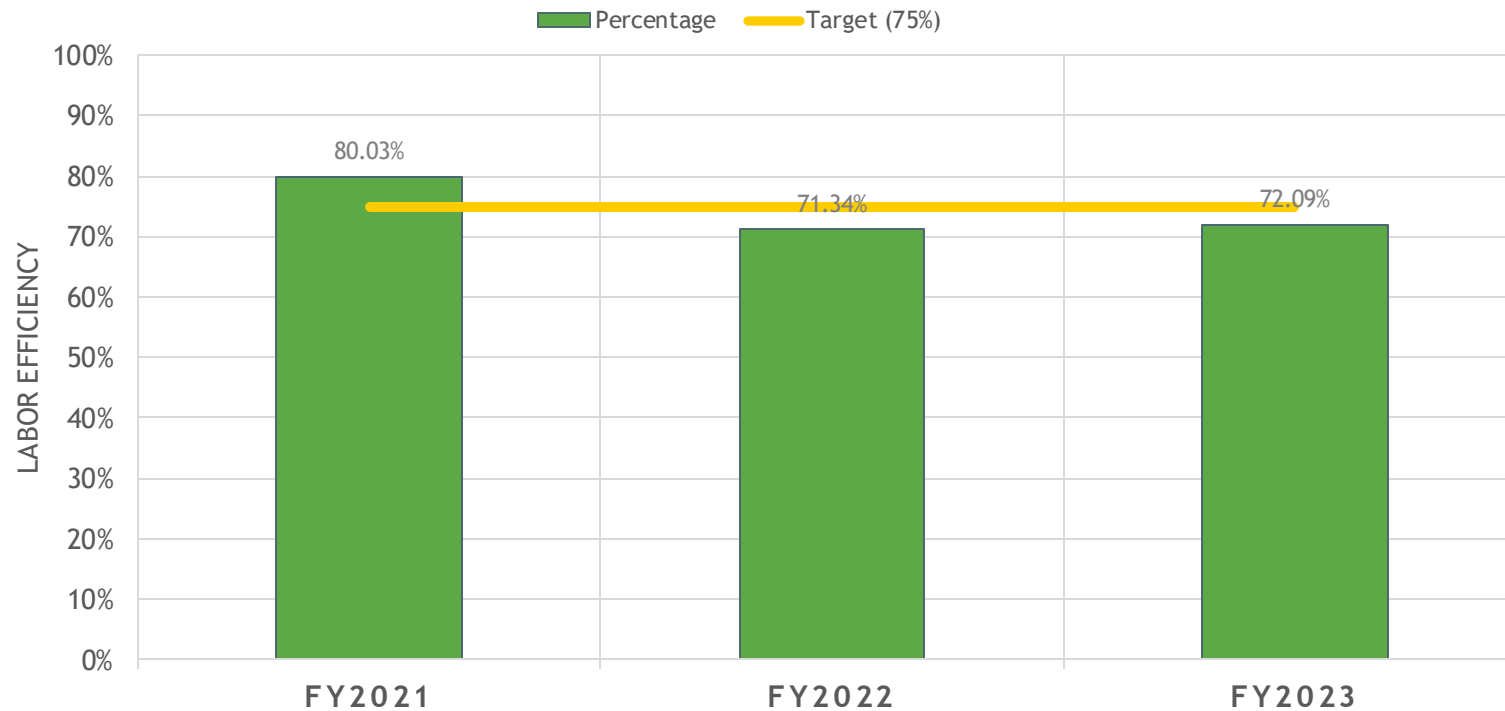
PM COMPLIANCE BY VEHICLE TYPE



CityFleet

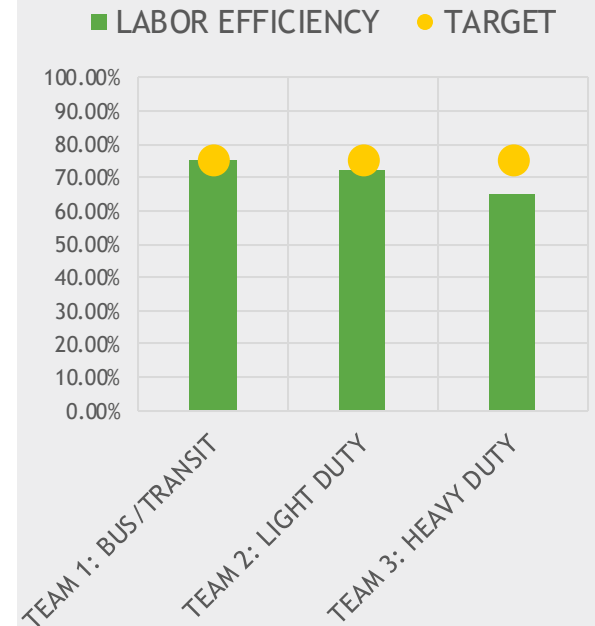
- ▶ Labor Efficiency: Performance of mechanics - calculated by work hours billed to vehicle Work Orders out of total payroll hours

FY 2023:
72.09%
Year-over-year: 0.75%



Industry-standard is 70%

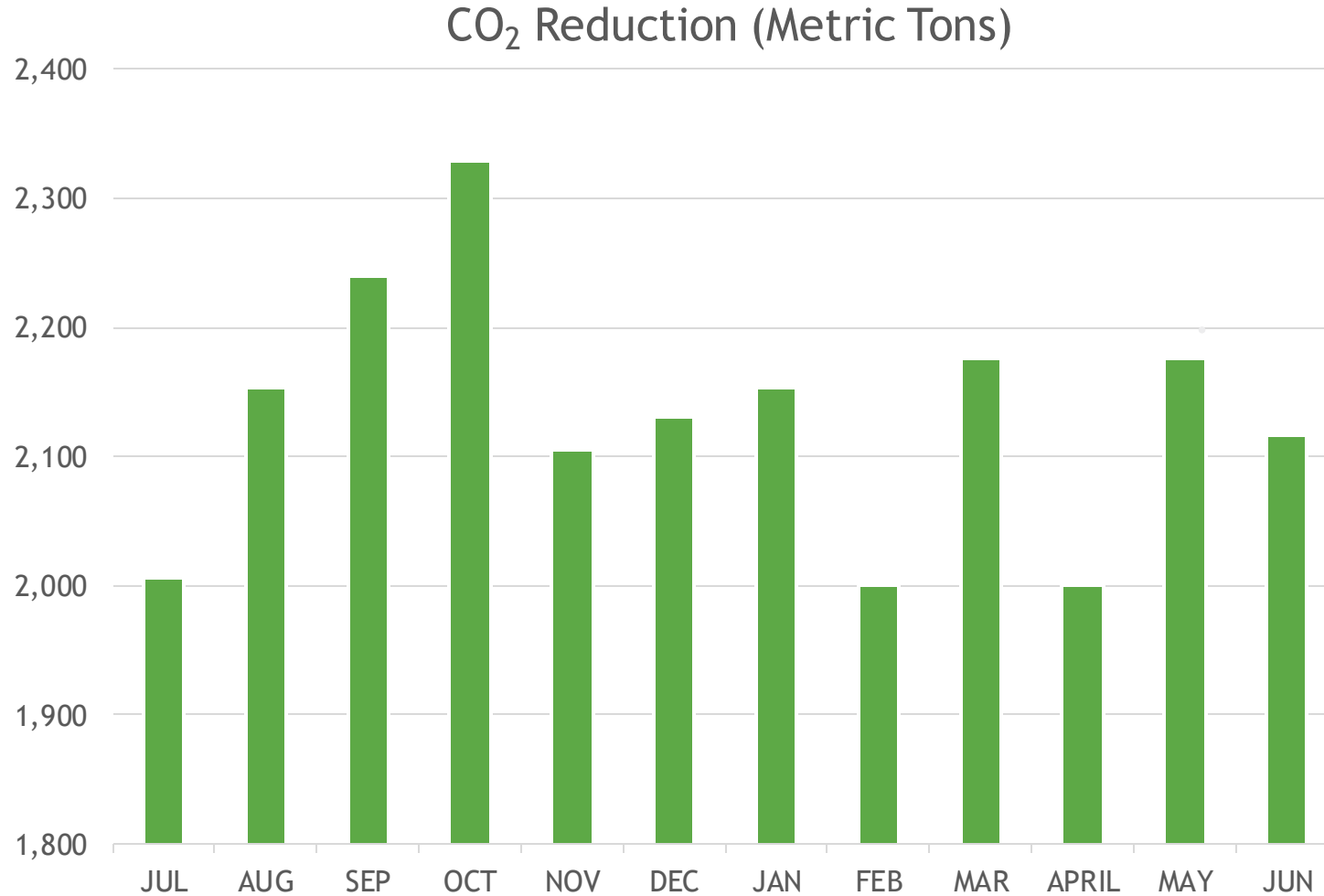
LABOR EFFICIENCY BY TEAM



CityFleet

- Emissions Reductions: CO₂ reduction by using Alternative Fuel Buses vs. Diesel

FY2023:
25,587
Year-over-year : **-0.75%**

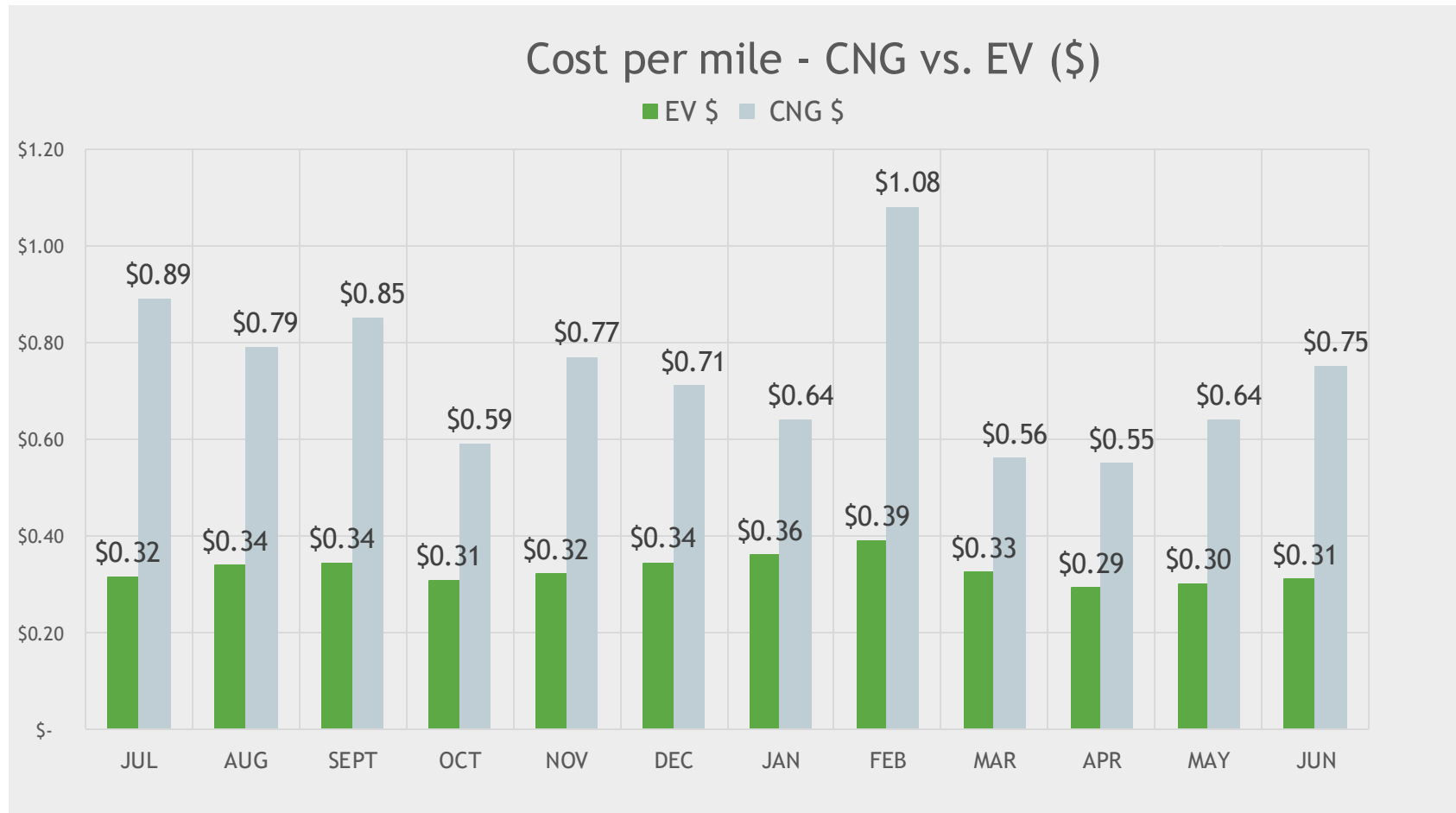


CityFleet

- ▶ Fuel consumption cost per mile inclusive of CNG, diesel, unleaded, and EV
- ▶ Below shows comparison of EV and CNG vehicles

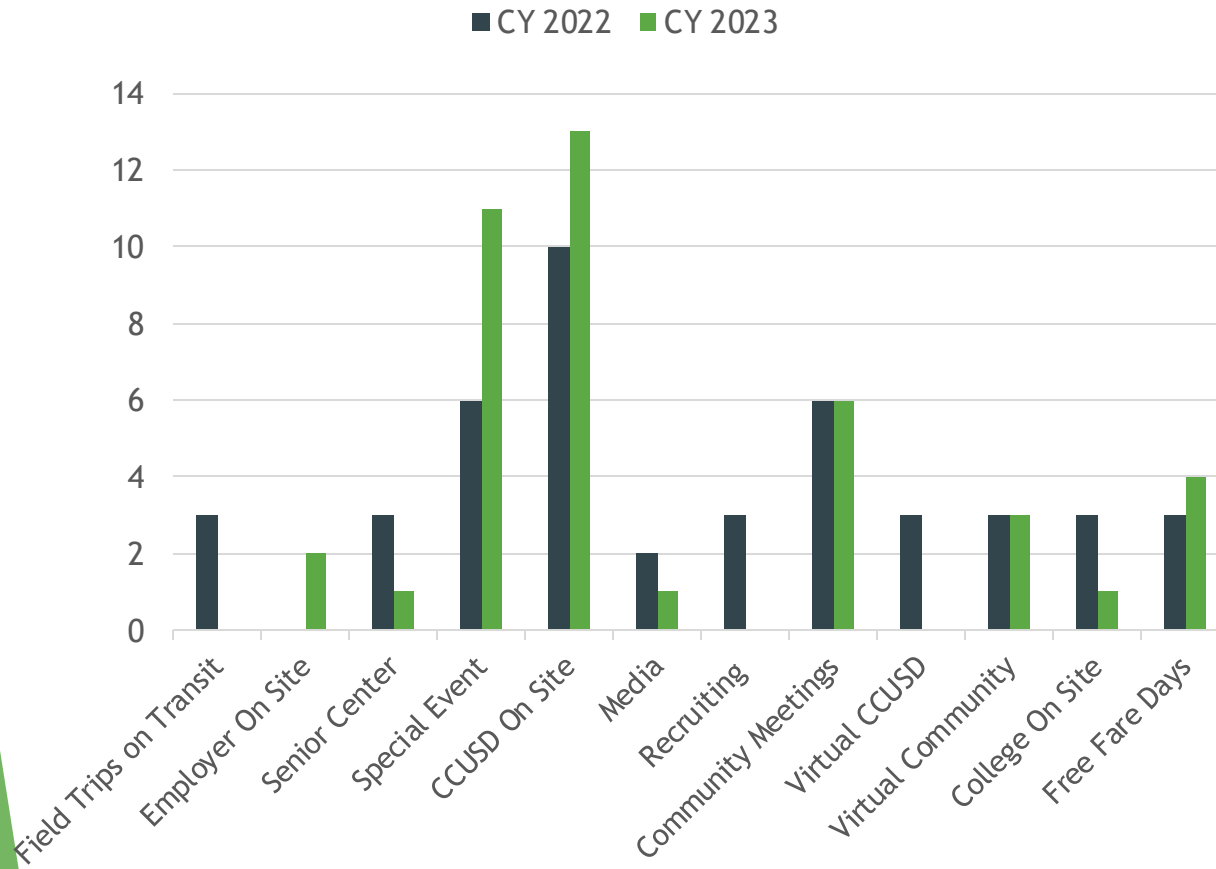
FY2023:
\$0.60

Year-over-year : 15.38%



Community Engagement

► Activations



FY 2023:
45

Year-over-year: 0.00%





FY23 – Delivering on the Mobility Vision



Shifting the Mobility Paradigm Together

