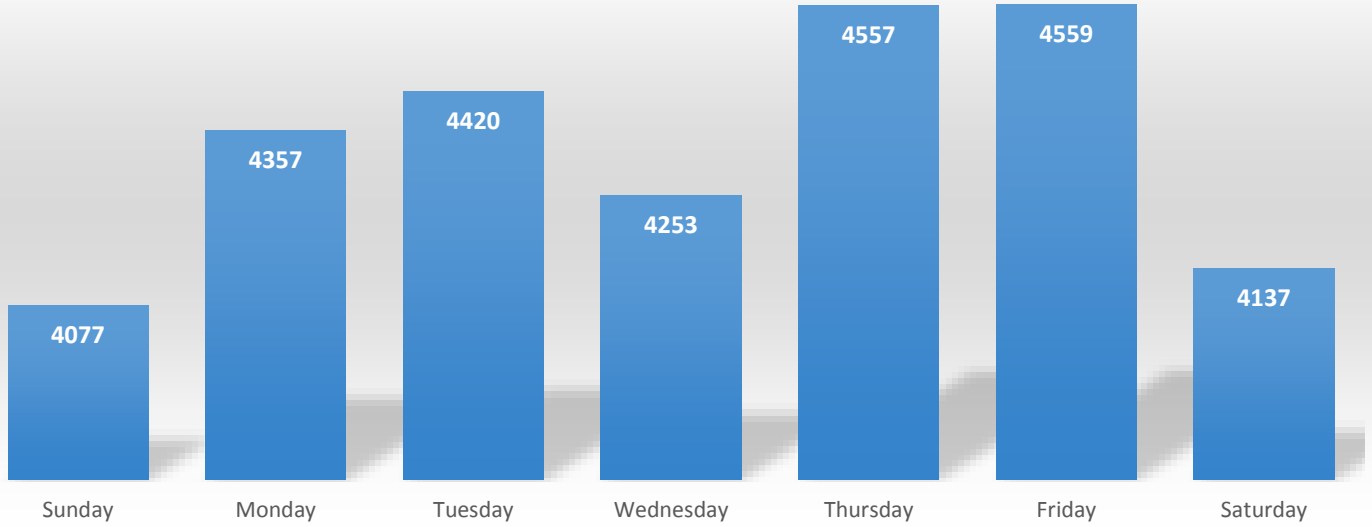


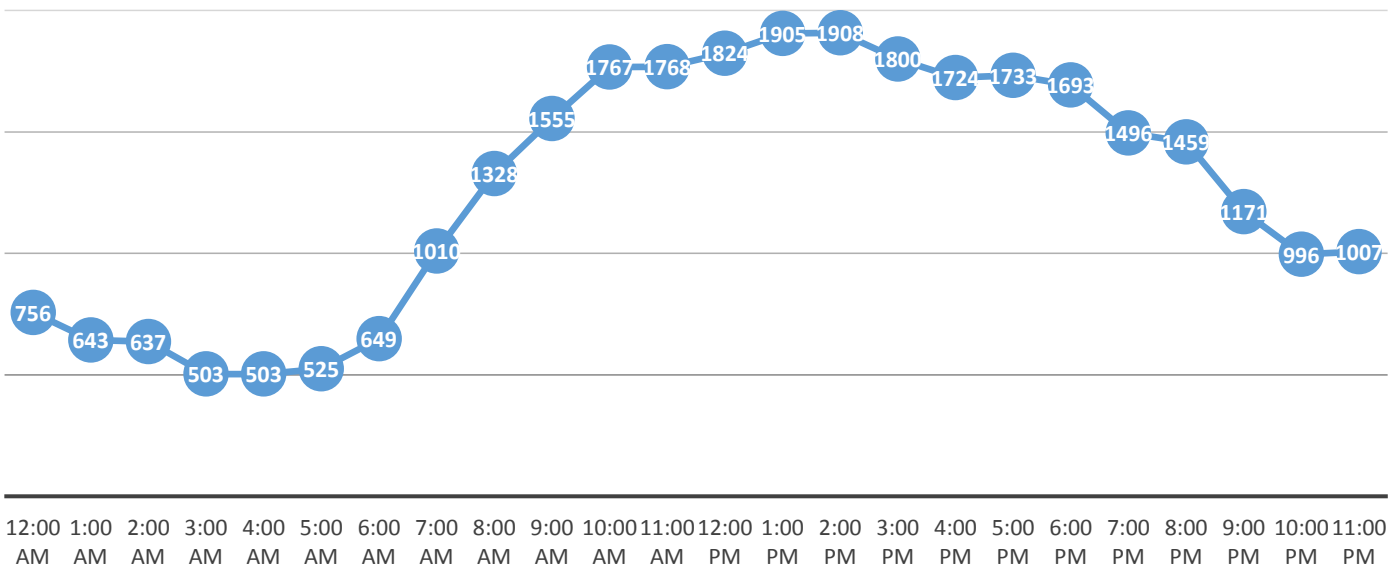
<u>EMERGENCY ACTIVITY</u>	2018	2017	2016
Total Incidents	6,791	6,676	5,744
Unit Responses	16,874	17,168	14,206
Fire Calls	117	81	82
Building Fire	14	9	8
Passenger Vehicle Fire	9	11	9
Explosions (No Fire)	18	11	11
Rescue - Emergency Medical Service	4,819	4,800	4,358
EMS Call, Excluding Vehicle Accident	4,250	4,244	3,868
Vehicle Accident with Injury	371	333	317
Motor Vehicle/Pedestrian Accident	58	52	41
Hazardous Conditions (Haz Mat) No Fire	134	138	106
Service Calls	331	364	264
Good Intent Calls	635	575	349
False Alarm & False Calls	727	535	638



Incidents by Day of Week

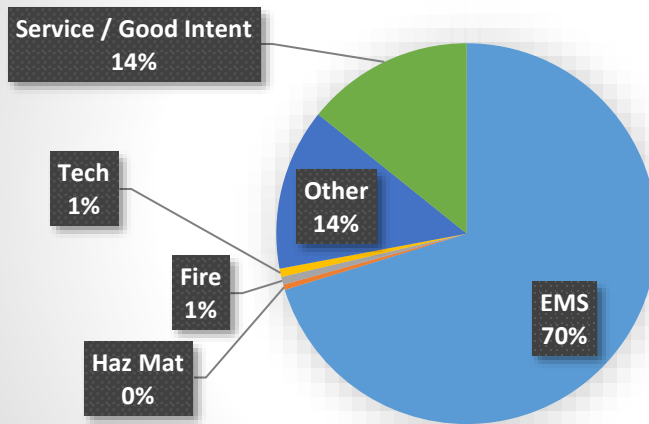


Incidents by Time of Day

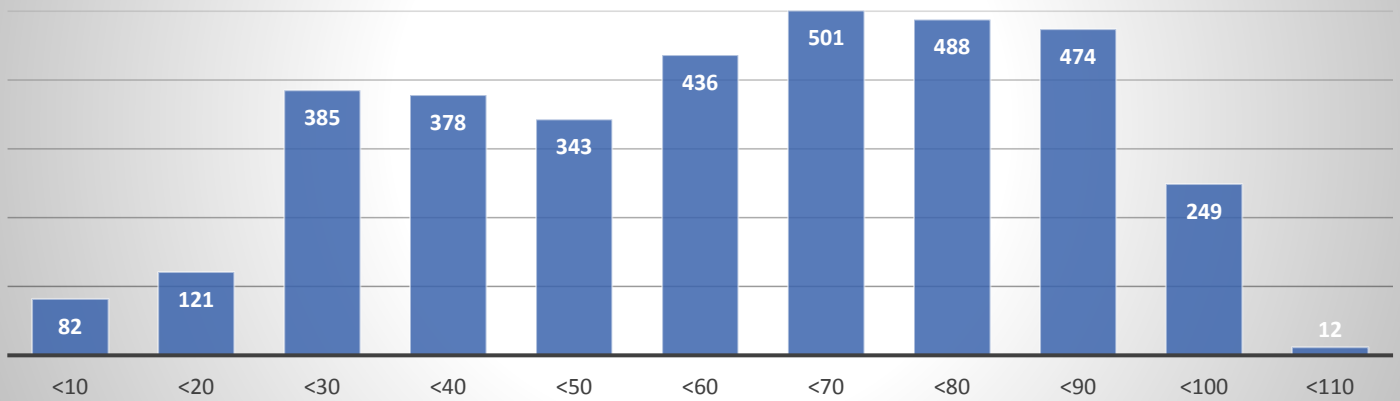




Response Type Distribution



Patients Transported by Age



<i>PATIENT TRANSPORTATION</i>	2018	2017	2016	2015	2014
Patients Transported	3,469	3,442	3,227	3,137	2,985
Patients Transported to So. Cal. Hospital	1,061	1,030	1,000	1,071	1,032
Percentage of Transports Outside of City (%)	69%	70%	69%	66%	65%



RESPONSE TIMES - ALL EMERGENCIES - 50TH PERCENTILE

<i>Distribution - First Unit</i>	2018	2017	2016	2015	2014
Alarm Handling Time	1:15	1:17	1:02	1:10	1:18
Turnout Time	1:12	1:17	1:15	1:19	1:19
Travel Time	3:01	2:57	2:50	2:52	2:48
Total Response Time	5:59	5:56	5:35	5:46	5:52

RESPONSE TIMES - ALL EMERGENCIES - 90TH PERCENTILE

<i>Distribution - First Unit</i>	2018	2017	2016	2015	2014
Alarm Handling Time	2:18	2:24	2:03	2:21	2:45
Turnout Time	2:07	2:12	2:11	2:18	2:23
Travel Time	5:27	5:18	5:21	5:20	5:15
Total Response Time	8:44	8:40	8:25	8:45	8:55

RESPONSE TIMES - STRUCTURE FIRE - 90TH PERCENTILE

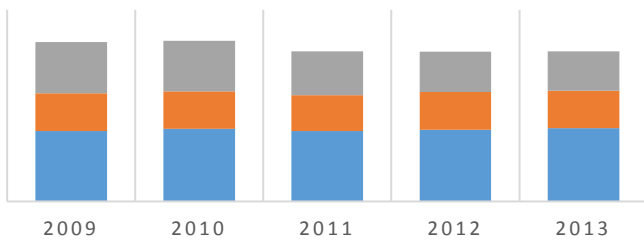
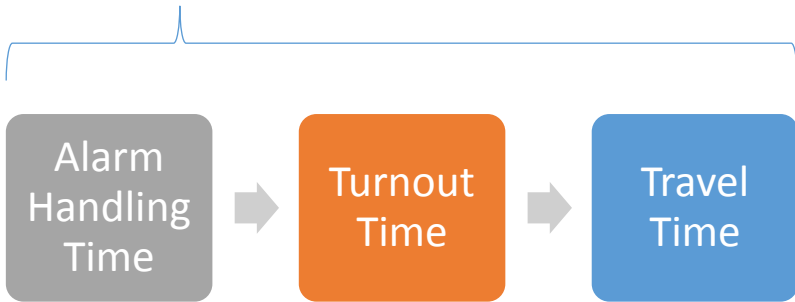
		2018	2017	2016	2015	2014
Alarm Handling	<i>Pick-up to Dispatch</i>	2:37	2:23	1:57	2:09	2:24
Turnout Time	<i>First Unit</i>	1:51	1:42	1:43	1:55	1:54
Travel Time	<i>First Unit</i>	4:32	5:03	3:10	4:22	3:41
	<i>Effective Response Force</i>	9:18	7:20	8:54	5:16	7:10
Total Response Time	<i>First Unit</i>	8:43	8:57	6:25	7:11	7:05
	<i>Effective Response Force</i>	12:08	10:37	11:42	8:42	11:25

RESPONSE TIMES - EMS - 90TH PERCENTILE

		2018	2017	2016	2015	2014
Alarm Handling	<i>Pick-up to Dispatch</i>	2:09	2:10	1:52	2:09	2:28
Turnout Time	<i>First Unit</i>	1:55	2:01	2:00	2:13	2:17
Travel Time	<i>First Unit</i>	4:48	4:36	4:34	4:37	4:35
	<i>Effective Response Force</i>	7:46	7:04	7:22	7:23	7:14
Total Response Time	<i>First Unit</i>	8:05	7:55	7:32	7:57	7:57
	<i>Effective Response Force</i>	10:54	10:14	10:11	10:35	10:39



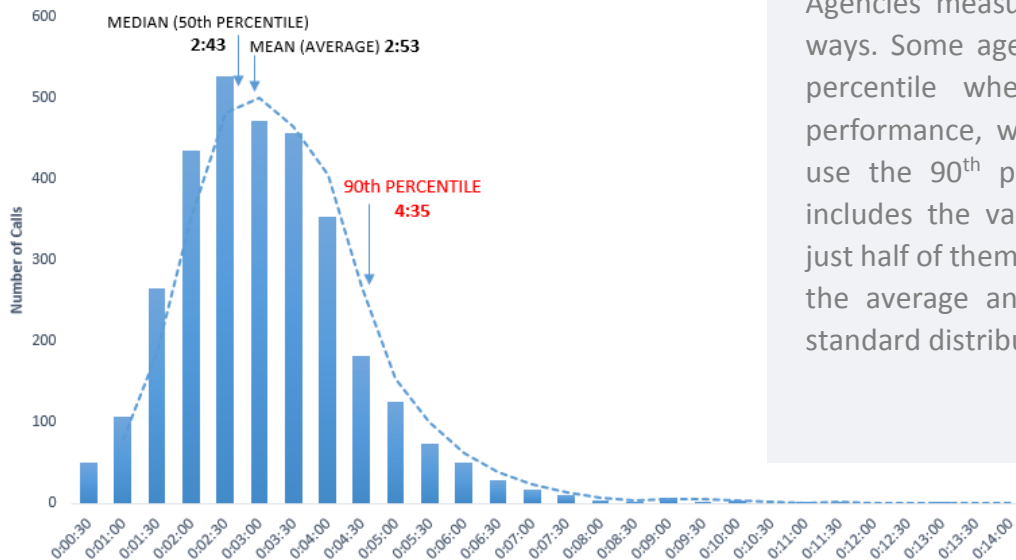
TOTAL RESPONSE TIME COMPOSITION



Response Time Composition

“Response time” is defined and measured in many different ways and varies among departments throughout California and the U.S. Because of varying definitions and uses, misunderstandings or “apples-to-oranges” comparisons are quite common. The Culver City Fire Department measures “Total Response Time” (TRT), which is the composition of Alarm Handling Time, Turnout Time and Travel Time.

RESPONSE TIME MEASUREMENT



Response Time Measurement

Agencies measure response time in different ways. Some agencies use the average or 50th percentile when conveying response time performance, while others—including CCFD—use the 90th percentile. The 90th percentile includes the vast majority of responses—not just half of them. The example to the left shows the average and 90th percentile times on a standard distribution curve.